(c) and (d) Airlines plan their operations on the basis of commercial viability subject to route dispersal guidelines. Indian Airlines is connecting Ranchi with Patna, Delhi and Mumbai with a daily A-320 service.

Harrassment of passengers at airports

1519. SHRI CHO. S. RAMASWAMY: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that in the name of security check-up the airport security agencies are harrassing the passengers;

(b) whether it is also a fact that there are a lot of problems on account of such harassment and the passengers are put to hardships;

(c) the steps being taken to contain this problem;

(d) whether it is also a fact that the flight schedules are also affected on account of this unwanted harassment; and

(e) if so, the remedial action being taken to set things right?

THE MINISTER OF CIVIL AVIATION (SHRI SYED SHAHNAWAZ HUSSAIN): (a) to (c) Security checks are meant for ensuring security of air passengers. The checks are done according to the guidelines of International Civil Aviation Organization and due care is taken to ensure that the passengers do not face any harassment or hardships.

(d) No, Sir. However, on receipt of a specific threat, elaborate securitry checks are carried out, due to which some flights may be delayed.

(e) Regular monitoring of security arrangements is done. Besides regular training on Aviation Security is also imparted to airport security personnel regarding pre-embarkation checks.

Misbehaviour by CISF personnel

1520. DR. DESARI NARAYANA RAO: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Government have reviewed the performance of CISF personnel deployed at various airports of the country particularly their arrogance and misbehaviour with the air passengers including VIPs;

(b) if so, the findings thereof; and

(c) the action taken or proposed to be taken on the findings?

THE MINISTER OF CIVIL AVIATION (SHRI SYED SHAHNAWAZ HUSSAIN): (a) to (c) In the course of security inspections and monitoring of security arrangments by the officers of Bureau of Civil Aviation Security (BCAS), performance of CISF is reviewed regularly. Immediately after the induction of CISF at airports for security duties, a few cases of misbehaviour with passengers by CISF personnel came to notice. Suitable corrective measures have been taken and a system set up, under which whenever any complaints of misbehaviour by CISF personnel is received, BCAS conducts an enquiry and sends a report to Directorate General of CISF for necessary action. Also, emphasis is given on courtesy and polite behaviour with passengers during training of CISF personnel by BCAS.

Cargo Handling Facilities at Vizag Airport

1521. DR. DASARI NARAYANA RAO: Will the Minister of CIVIL AVIATION be pleased to state:

(a) the airports in Andhra Pradesh where Cargo handling facilities are available at present airport-wise;

(b) the carge handled at these airports during the last two years, year-wise;

(c) whether Government propose to develop Cargo handling facilities at Vizag Airport so as to handle Cargo to and from Vizag Airport; and

(d) if not, the reasons therefor?

THE MINISTER OF CIVIL AVIATION (SHRI SYED SHAHNAWAZ HUSSAIN): (a) Cargo handling facilites are available at Hyderabad, Vishakhapatanam, Tirupati and Rajamundry Airports in Andhra Pradesh.

(b) Cargo handled at Hyderabad, Vishakhapatnam, Tirupati and Rajamundry in 1999-2000 is 16433, 563, 173 & zero tonnes and in 2000-2001, the cargo handled is 17097,422,8 & 3 tonnes respectively.

(c) and (d) At Vishakhapatnam Airport, Cargo is being handled by M/s Andhra Pradesh State Trading Corporaton satisfactorily. Therefore, airports Authority of India has no proposal to develop Cargo Terminal at this airport.